



**RESUMPTION OF GOLF OPERATIONS AT CRANBERRY VALLEY GOLF COURSE
IN ACCORDANCE WITH MANDATED GUIDELINES**

Effective Date: Saturday, May 9th
Eligible Participants: Annual Pass Holders (Members) Only
Hours of Operation: 8am-4pm

In order to resume golf operations in accordance with Governor Baker’s order on non-essential businesses and to effect social distancing and other necessary health safety protocols, it is necessary to restrict access initially to Annual Pass Holders (“APH” aka Members) only at this time. The golf course has electronic communications capabilities with all APH, through the member email database. An email detailing the required protocols will be sent to all APH, in order to set expectations. The capability to purchase/renew Annual Passes online already exists, so any APH wishing to play golf may activate their Annual Pass online and make a tee-time through the online tee sheet management program.

An opportunity to expand the customer base to allow the remote collection of greens fees from daily fee play is already in the works, as an agreement with GolfNow is currently in contract negotiations with the Town’s procurement team and legal services. When it is determined that it is the appropriate time to allow non-member play, this service will allow Cranberry Valley (CV) to collect fees in compliance with above guidance.

As the informed (through email) APH arrive for golf, having booked a specific tee time in advance online, they will be greeted by a member of the golf staff at the gate on Oak Street. This staff member, acting in the role of “security” will confirm that they have a tee time. Only golfers with pre-booked tee times will be admitted. Once confirmed they will be directed to follow the guidance specific to golfers:

- Security personnel will be present to enforce social distancing.
- Club facilities such as the club house, pro shop, rest rooms, driving range and practice facilities are closed.
- Curbside pickup at the restaurant will be available (if vendor chooses).
- No caddies allowed
- No golf carts allowed
- Player owned push carts may be used (no rentals). Players must either carry their own bag or use a push cart
- All golfers must maintain proper social distancing of at least 6 feet at all times

- Groups of players are restricted to no more than 4 players at one time.
- Golfers must stay in their car until 15 minutes before their tee time and must return to their car immediately following play
- All golfers must use their own golf clubs. Sharing golf clubs or rental golf clubs is not allowed.
- Flag sticks must remain in the hole. Hole liners have been raised so picking a ball out of the hole doesn't occur
- All Bunker rakes and ball washers have been removed
- Scorecards and pencils are not available. Scorekeeping online through the CV app is encouraged.
- Hand sanitizer will be available at the starter house.

A starter will be present in the starter house to maintain the schedule of tee times and protect against any social gathering in the most commonly gathered places normally (practice green, driving range and first tee). The starter will also make sure golfers return directly to their cars upon completion of play (after holes 9 or 18).

Once on the golf course, social distancing and safety protocols will be observed and protected by a golf course ranger serving as a security personnel. There will be one ranger patrolling each 9 of the golf course in a marked golf cart. In addition to public safety concerns, the rangers will maintain pace-of-play.

To maximize the facility usage, while following the guidelines above, tee times will be scheduled from 8am-noon for 18 hole rounds, from 8-9:30 for back nine only play and from 12-2 for front nine only play. This will give the maximum number of golfers an opportunity to play while maintaining safety guidelines and closing the property at 4pm as scheduled.

For the safety of staff, their duties will be provided via email, communications will occur via radio, they will be provided with hand sanitizer and masks.

The police will be notified of possible traffic backup on Oak Street. Staff will ask any APH who do not follow directives to leave the premises. Any congregating or non-compliance will be referred to the authorities.

In conclusion, this is a cautious first step and a method of operations that we have never needed to consider. This plan will be reviewed and expanded to include more hours of operation, more tee times and non-member play as soon as it is allowed, practicable and safe to do so.

The Town reserves the right to rescind or reduce access to Cranberry Valley Golf Course if deemed necessary in response to COVID-19.